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COLONIAL COUNTRY CLUB GENERAL MANAGER

Cordova, Tennessee
Tennessee PGA Section



About Colonial Country Club

Established in 1913, Colonial Country Club is a legendary fixture in the Memphis community. The Club's rich history includes over 30 PGA Tour events as host to the biggest names in golf. In addition to the world-class golf experience, Colonial Country Club offers a family-friendly membership lifestyle that features every recreational amenity, including dining, tennis, swimming, fitness and spa amenities, plus fun social events and instructional programs.

In keeping with the spirit of a full-service, private-club experience aimed at meeting the needs of a growing and dynamic membership, our club delivers a host of amenities designed with the entire family in mind.

Colonial Members enjoy access to:

- 35,000 sq. ft. Southern-style clubhouse with casual and fine dining venues
- 18 holes of championship golf on Memphis' premier layout
- Six Har-Tru tennis courts and the region's most active tennis program
- Full-service fitness center with personal trainers and group classes
- Olympic size swimming pool with poolside food & beverage service

- Family-friendly programming with junior golf and tennis
- Full calendar of social events

The club's rich history and tradition has helped guide our vision for the future. We're proud to carry on the legacy of over 100 years of down-home Southern Hospitality, world-class golf and genuine camaraderie amongst our members.

History

Founded by a small group of Memphis business leaders in 1913, Colonial Country Club has long been regarded as one of the premier private clubs in the Mid-South region.

Colonial has been located at its current site since 1972, when the club purchased over 385 acres to develop the sprawling facility our members enjoy today that includes an 18-hole championship golf course and pro shop, a massive 35,000 square foot clubhouse with multiple dining venues, an Olympic-size swimming pool, six tennis courts, a snack bar and dressing facility.

The club has also been the site of some truly landmark occasions in the game of golf. A significant part of the club's rich history and tradition are its close ties to the PGA Tour. Beginning in 1958, Colonial hosted what was then known as "The Memphis Open," which began with a purse of just \$20,000.

Over time, that event grew into what is known as the FedEx St. Jude Classic, and became a mainstay on the annual PGA Tour schedule. During its historic run as host of the event, Colonial produced a list of champions that includes some of the game's all-time greats including Gary Player, Lee Trevino, and Jack Nicklaus.

During its run at Colonial, the tournament also yielded some of the game's truly memorable moments including President Ford's hole-in-one, and the first sub-60 round in PGA Tour history.

Golf

Known throughout the region for its superb playability and unrivaled conditioning, the historic South Course is perennially ranked among the top-5 golf courses in the state of Tennessee. The South Course is also notable for its unique place in the history of the game of golf. As host of over 30 PGA Tour events, the course was the site of Al Geiberger's historic "59," then a PGA Tour record, as well as President Gerald Ford's hole-in-one during the Wednesday Pro-Am of the 1977 Danny Thomas Classic.

The golf course itself is truly a treasure. With fairways lined by towering trees, pristine Champions Bermuda greens, shimmering lakes and uncharacteristic elevation changes, the South Course delivers an unmatched golf experience for our members and their guests.

Facts

- Host site of over 30 PGA Tour Events
- Measures 7,334 yards from Championship Tees
- Course Rating – 77.2, Slope 148 (Championship Tees)
- Currently rated the #4 golf course in the state of Tennessee
- Ranked among Golf Digest's Top-100 historic US courses



Amenities

Dining

Colonial's 35,000 square foot clubhouse serves as the social hub of the club experience, and offers two distinct dining venues for our members to enjoy.

Upstairs, you'll find the Mixed Grille, which is open for lunch and dinner Tuesday – Saturday, and also for our popular Sunday Brunch. The Mixed Grille offers a wide range of options, ranging from traditional club items like salads, burgers and wraps to more formal entrees popular with the dinner crowd. The Mixed Grille features a full bar, and is the location of many of the club's social events.

The Downstairs Grille is open daily for breakfast, lunch and dinner and offers a menu highlighted by more casual dining options and a full bar. The Downstairs Grille is a popular gathering place after golf for drinks, card games, and catching the big game on one of our flat screen TV's.

Tennis

Colonial Country Club offers one of the most active and comprehensive tennis programs in the Memphis area. Our tennis facility includes four Har-Tru courts and two clay courts, which are resurfaced annually to produce what many consider to be the premier playing conditions in town. The facility also includes a beautiful, covered pavilion area for members to enjoy a shady view of the courts.

Our tennis pro shop is stocked with latest equipment and apparel from all the leading manufacturers, and is an authorized Prince Dealer site.

Swimming

The pool at Colonial Country Club is a refreshing way to relax from the summer heat. With the supervision of lifeguards, this facility is a safe environment, great for swimming laps, throwing a party, or enjoying great food and drink from our full service snack bar.

Colonial Country Club is also home to the award winning Crocodile Swim Team. Our team averages about 70 swimmers from age 5-18. The Crocodiles compete in the Memphis Summer Swim League (MSSL) in June and July with six meets held on Thursday nights where they compete against other country clubs in the Memphis area.

Fitness

Located inside the clubhouse, the fitness center is open 7 days a week. The center features a host of state-of-the-art cardio equipment including elliptical trainers, treadmills, stationary bikes, as well as resistance training machines, free weights and TRX Suspension equipment. Personal trainers are available

Job Description

General Manager

The General Manager will be responsible to direct and oversee all aspects of Club Operations including its activities and relationships between members, guests, associates and community. The ultimate responsibility for maximum member satisfaction and financial performance will be this individual's primary focus.

The responsibilities of the General Manager will include but are not limited to the following:

- Optimizes member and guest experience through presence, branding, and communication.
- Achieves financial targets, grows the membership, and leads the team to delight the membership.
- Prepares and monitors annual budget, revenue goals and expenses and takes effective corrective action when necessary.
- Develops, maintains and administers a sound organizational plan and initiates improvements as necessary.
- Ensures all Human Resources procedures and policies are followed by management staff, monitors policies relating to personnel actions and training along with professional development programs
- Oversees the care and maintenance of all the property's physical assets and each individual division within.
- Coordinates marketing programs to promote the club's services to potential members.
- Ensures the highest standards for food and beverage service on property.
- Implements policies and procedures for multiple departments, including compliance of all company standards relating to quality of products and services.
- Responsible for interviewing, hiring, training, planning, assigning, and directing work, evaluating performance, rewarding, and disciplining associates; addressing complaints and resolving problems.
- Directly manages department members that may include, but is not limited to: Head Professional(s), Golf Course Superintendent(s), Membership Director, Food and Beverage Director, Tournament Coordinator, Director, Instruction, etc.

Qualifications:

- Bachelor's degree (BA) from four-year college or university preferred.
- Class A member of PGA/LPGA member or CMAA Member
- Minimum of 5 years related experience and/or training; or equivalent combination of education and experience required
- Experience in higher end private club and hotel/resort setting is preferred





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