

**MINUTES OF THE REGULARLY SCHEDULED  
BUSINESS MEETING OF THE TENNESSEE VOLUNTEER  
CHAPTER OF THE CMAA  
NOVEMBER 4, 2018**

Pursuant to notice duly given, the regular quarterly meeting of the Tennessee Volunteer Chapter of CMAA (the "Chapter") was held at Cherokee Country Club, 5148 Lyons View Rd, Knoxville, TN, the meeting was called to order at 12:24 pm EST.

The following chapter members were present, constituting a quorum: Chris Almond, CCM, Michael Babb, Heather Crutcher, CCM, Kris Garner, Chris Haley, Wes Hardin, Ben Jones, CCM, Aaron Kaplan, Robert Kenna, Corban Mackrell, Chris Murray, Michael Murray, CCM, Andrew Nevins, Ellen Peterson, David Pinckney, Michael Seabrook, CCM, CCE, and Shawn Wilkes, CCM. Leslie Ellis, Allied Member and Dori Paschall, Chapter Managing Director were present by invitation.

**President's Report – Kris Garner**

President Garner thanked Cherokee CC for hosting our annual business meeting and education seminar. He then asked for everyone to go around and introduce themselves.

The minutes from the last business meeting held September 17, 2018 at The Grove were presented for approval. The minutes were approved as written.

Mr. Garner continued his report with a recap of our events from 2018 noting TopGolf, the Southeastern Classic, and Fall Wine Dinner as highlights. We surpassed our membership goal for 2018 and have great momentum going into 2019. He wants to continue to focus on increasing our meeting and education participation, which is highlighted by the 2019 World Conference taking place in Nashville.

**Vice President's Report – Ben Jones, CCM**

The Vice President had no new business to report.

**Treasurer's Report – Dori Paschall reported for Michael Murry**

Mrs. Paschall reported that our last quarter for the year is ending strong with good participation in our annual meeting and Charity Classic Tournament. This along with our increase in new memberships will allow the chapter to close 2018 in a healthy state financially. As of this meeting, our bank assets are a tick above \$50,000.

**Membership Report**

Heather Crutcher, CCM gave an update on our chapter memberships, noting our current allied members, Kelly & Ellis Entertainment and Kevin Walls, PGA. For 2018 our chapter partners included: Gold – John Deere, Silver – VGM Club, PAPC, and MembersFirst, and Bronze – The Boothe Group.

**Education Report – Wes Hardin**

Mr. Hardin gave a brief recap of our 2018 education speakers, noting Andy Masters (Winter 2018), Brad Steele (Fall 2018), and Robyn Stowell, Mitch Stump, Shannon Herschbech, and Mike Phelps (2018 Annual). For 2019, Mr. Hardin is working to finalize dates and sites for our 2019 education and welcomes any input from the members on this.

**Legislative & Certification Report – Heather Crutcher, CCM**

Mrs. Crutcher submitted a written report with a summary of the following:

- Department of Labor (DOL) Plans on Tip Pools, Overtime Rules, and OSHA Recordkeeping
- Upcoming Election Day, November 6, 2018
- National Golf Day is May 1, 2019
- OSHA Clarifies position on Safety Incentive Programs and Drug Testing

The national office sends monthly email updates of all legislative issues. If you are not getting those you will want to check your email with national and/or you can find them at [cmaa.org](http://cmaa.org).

#### **Charity Classic Tournament – Chris Almond, CCM**

Mr. Almond reported that everything is set and ready for a great day tomorrow. Plenty of food and drinks will be on course. There will be live scoring during the tournament and you'll get instruction at registration, which takes place on the clubhouse side along with breakfast, on how to enter your teams scores.

#### **CMAA Board Report – Michael Seabrook, CCM, CCE**

Mr. Seabrook submitted a written report, noting the points below:

- Club Spa & Fitness Association is now a subsidiary of the CMAA, as of November 1, 2018.
- 15 Chapters are using the new CMAA logo. The goal is to have all chapters using the new logo by July 1, 2019.
- The CMAA Chapter Affiliation Agreement is ready to be signed by each Chapter and that email is forthcoming to Chapter President's and Chapter Managing Directors.
- Last CMAA Governance/Leadership Summits for club managers and their board members is December 4<sup>th</sup> at Pinehurst CC in Denver, CO.
- CMAA Leadership will begin developing a National Strategic Plan (2020-2024) in 2019
- The first class of the CMAA Fellows program will be announced at the 2019 World Conference.
- Please consider a vote for Mr. Seabrook at the upcoming World Conference in Nashville, noting there are three 3-year terms and one 1-year. Vote 3!

#### **Managing Director Report – Dori Paschall**

Mrs. Paschall reported on the updated member portal at [www.cmaa.org](http://www.cmaa.org). The national CMAA has been updating the website for several months and as of last week re-launched a more user-friendly member portal. Updated features to the portal include easier submission of meeting and education credits and the ability to email the board or chapter members via the portal, as well as check dues payments status.

2019 member dues billing is coming up and if you have yet to receive notice/invoice be looking for that over the next couple of weeks. You may pay individually or for multiple members at your clubs online if you choose.

#### **New Business**

- A. President Garner noted that our board terms are now 2-year terms, as voted at the end of last year. There will be some updated positions to fill, but most all will remain for 2019.
- B. Mr. Garner continued, he is looking to add statewide directors in 2019. The purpose is to have a member in each of the 3 regions, east, middle, and west, to assist in organizing monthly

meetings, promote chapter education, and be a source for the members locally, in particular any new members that have joined.


#### **Old Business**

Mr. Babb gave a update on the 2019 World Conference. The national CMAA handles all the heavy lifting for this event, however will lean to us to serve on a welcome committee. Mr. Babb has submitted names of our chapter members who have indicated they want to serve on this committee, but no updates from the national office at this time. The primary function of this committee will be to welcome members arriving throughout the first couple of days, whether at the airport, hotel lobbies, or at the conference center. The committee will also play an important role of guiding people on Tuesday evening for the network event from the Country Music Hall of Fame to the Ryman Auditorium. Mr. Babb and Mr. Garner both encouraged all members to help during World Conference. If you have not submitted your name to volunteer and would like to please contact Mr. Babb.

Mr. Garner continued by noting the Wine Auction that takes place during World Conference and encouraged everyone to donate a case of wine in our chapters efforts to win The Bucky Award. Cases can be mixed and each bottle must retail for a minimum of \$25. You can contact Mr. Garner about donations.

With no additional business to discuss the meeting adjourned at 12:49 p.m. EST

Respectfully submitted.



Dori W. Paschall, Chapter Managing Director

Approved by,



Kris Garner, Chapter President